

## **IABC CONSULTANTS CHARTER**

Members of the International Affiliation of Business Consultants commit themselves to adopting the following principles:

1. To conduct business responsibly, ethically and with integrity.
2. To provide excellent consulting services which deliver the outcomes clients seek and need.
3. To always strive to improve the value delivered to clients.
4. To protect the confidentiality and privacy of clients.
5. To undertake training and professional development every year.
6. To promote strong core consulting capabilities and specialisms in colleagues and teams.
7. To support employees' career progression, professional development and welfare.
8. To respect and embrace diversity and inclusion.
9. To commit to operating in an increasingly sustainable way.
10. To honour and uphold all applicable legislation, guidelines, standards, terms, policies, contracts and agreements.

In the event that any third party considers that an IABC member has acted in way that is contrary to the above principles, the third party can make a complaint in writing to the IABC.

Upon receipt of any such complaint the IABC can, in its sole discretion, following an investigation of the substance of the complaint, terminate the membership of the member.